



COMPANY PROFILE



About Us

Elevating Global Aviation Services to New Heights

Aviation Services Management FZE (ASM), headquartered in Dubai, UAE, is a fully licensed and insured flight support service provider, serving clients at all locations worldwide. Established in 1998 by a renowned aviation expert in the UK, ASM has rapidly become the leading multifaceted aviation services provider. With strategic offices and representatives in the UK, Portugal, India, Sri Lanka, Kenya, Latin America and Saudi Arabia we ensure seamless and efficient service across the globe.

Unmatched Expertise and Comprehensive Services

At ASM, we offer competitive, flexible, in-house and third-party solutions meticulously crafted to our clients' unique needs. Our expertise covers the entire spectrum of flight support services, including precise flight planning, seamless permit acquisition, efficient ground handling, reliable fueling, and bespoke concierge services. As an active member of top international industry bodies such as NBAA, EBAA, IATA, and MEBA, we set the benchmark for excellence in aviation services.

Prestigious Clientele and Proven Track Record

Our distinguished client portfolio features elite airlines, operators, and FBO service providers. Clients such as The Royal Jet, Reliance Industries, Qatar Amiri, VistaJet, TAG Aviation, Jet Aviation, ACS, and Falcon Aviation trust ASM to meet stringent standards. Over the past 25 years, our seasoned aviators have forged strong relationships with leading commercial airlines like Etihad, Emirates, Fly Dubai, KLM, Air France, American Airlines, Singapore Airlines, Cathay Pacific, Sri Lankan Airlines, RwandAir, Ethiopian Airlines, Kenya Airways, and South African Airways. We bring this same level of exceptional service and professionalism to your organisation.

Commitment to Excellence and Reliability

At ASM, we are committed to cultivating long-term, profitable, reliable, and sustainable relationships with our clients and suppliers. You can count on us to provide the best solutions in flight and on the ground. In the event of unforeseen challenges, such as weather disruptions or technical issues, our extensive coverage guarantees seamless service continuity.

Multilingual Team and Global Reach

Our multilingual team, fluent in English, Hindi, Arabic, Bengali, Tagalog, Portuguese, Spanish, Swahili, Sinhalese, and Mandarin, is committed to meeting and exceeding the diverse needs of our global clientele. Choose ASM as your flight support service provider and experience the pinnacle of aviation service excellence.

ASM Expertise in FLIGHT SUPPORT

For over 25 years, ASM has been a trusted partner for international operators, private jet travellers, and commercial airlines, providing the most effective and efficient flight support solutions worldwide.

ASM has an extensive network of service locations worldwide, ensuring smooth operations no matter your journey. With a presence in most major airports globally, we are ideally positioned to meet the needs of our diverse clientele.



FLIGHT SUPPORT



Flight Diversion

Ensure seamless rerouting, ground support, and passenger assistance—minimising delays and maximising efficiency.



Flight Planning

Our dedicated 24/7 team provides fast and reliable flight planning



Flight Permits

We obtain express flight permit clearances



Concierge Services

Specialising in arranging ground transport, hotels, and local tours



HOTAC Services

Seamless crew accommodation, focusing on comfort and safety

Experience the convenience of having all your flight support needs managed by ASM, your all-in-one aviation partner, offering a full spectrum of services expertly handled under one roof.



Fuelling

Cost effective fuel services at over 3000 locations worldwide



Ground Handling

Aircraft, passengers and cargo are handled with utmost professionalism



Flight Tracking and Supervision

Providing safe and secure flights through SATCOM and FlightRadar24



In-flight Catering

The taste of a journey is as important as the comforting ambiance

Hajj Operations

Specialized support for airlines for efficient management of increased flight operations, passenger volumes and logistics.



We provide comprehensive insurance coverage for all our supervisory handling activities and agencies worldwide, valued at USD 2 million per handling.

ASM Expertise in FLIGHT PLANNING

With GCAA-licensed dispatchers on our team, ASM specialises in long-haul flight planning.

Comprehensive Flight Planning Services

Provide us with your departure airfield, intended destination, aircraft details and we will deliver a detailed flight plan for each leg, suggesting the optimal route based on various factors. Our plan estimations consider aircraft performance, operational limitations, geopolitical situations, ground services, predicted weather, logistics, and other legalities with high precision to meet demanding trip schedules.



Hassle-Free and Optimised Flight Planning

For a hassle-free trip, trust your flight planning to ASM. Our dedicated, qualified, 24/7 operations team delivers rapid and reliable flight planning to optimise your flight metrics and ensure the best operating costs.

Choose ASM for expert flight planning services and experience the difference in efficiency and reliability.



ASM Expertise in FUELING

Efficient and Reliable Refuelling Services

We offer around-the-clock, monitored, and efficient refuelling services for scheduled, ad hoc, seasonal, and private operations. ASM is your single point of contact for aircraft refuelling, providing efficiency, complete price transparency, and ease of purchase.



Global Network and Priority Service

With direct agreements with over 300 international oil majors, national oil companies, and into-plane service providers, we ensure your aircraft is refuelled on priority, saving you valuable time on the ground. Our aggregated volume demand enables us to offer competitive prices even at remote airports.

Comprehensive Insurance for Peace of Mind

For the assurance of our customers, ASM carries comprehensive liability insurance for all refuelling services, valued at USD 1 billion per occurrence.

Choose ASM for your refuelling needs and experience unparalleled efficiency, transparency, and reliability.

ASM Expertise in OBTAINING PERMITS

Swift and Reliable Permit Acquisition

Our extensive experience and strong connections with Civil Aviation Authorities and their approved agencies enable us to secure express flight permits for a wide range of destinations on behalf of our clients.

Streamlined Procedures for Permit Acquisition

Procedures for obtaining flight permissions vary from airport to airport. ASM ensures direct contact with Civil Aviation Authorities worldwide, allowing us to obtain permits on short notice and at minimal cost. The type of operation often determines the advance notice required for permission requests. Our experienced team stays updated on the latest procedures and requirements, ensuring efficient acquisition of Overflying Permits, Landing Permits, and PPR (Prior Permission Request) in compliance with Civil Aviation Authority regulations.

Rapid Response for Relief Operations

We also specialise in obtaining permits on short notice for relief aircraft dispatched to uplift stranded passengers, ensuring swift and reliable support during emergencies.



ASM Expertise in **GROUND HANDLING**

Wherever you fly, our reliable and insured ground handlers deliver excellent, well-coordinated, seamless service.

Comprehensive and Integrated Ground Handling

We provide an integrated range of high-quality ground handling services and facilitate international airport and aircraft documentation for commercial and business jet operations.

Hajj Operations

We provide specialised support for airlines during Hajj, ensuring efficient management of increased passenger volumes and logistical complexities.

Capability and Professionalism

We ensure that every airport with which we have agreements is fully equipped to handle your aircraft type. Our trained, professional staff operate all requisite ground equipment, ensuring top-tier service.

Flight Supervision on the Ground

On behalf of our clients, ASM secures all requirements for quick, efficient aircraft turnaround at any airport worldwide.



ASM Expertise in FLIGHT DIVERSIONS

Expert Flight Diversion Management

Airlines face significant delays, passenger dissatisfaction, and operational chaos without a flight diversion management system. At ASM, we excel in flight diversion management, ensuring your operations remain seamless, even in unexpected situations. Our seasoned flight watch team, with unparalleled experience and industry contacts, swiftly guides you to the nearest alternate airport when needed, minimizing disruptions and ensuring passenger safety.

Unmatched Response and Reliability

ASM's rapid response capability, bolstered by direct connections with Civil Aviation Authorities and local handlers worldwide, allows us to secure permits, handling, and fueling at a moment's notice anywhere in the world. On the ground, we coordinate with all relevant agencies, acting as a representative of the aircraft operator when an aircraft is diverted. It includes working with immigration, customs, hospitals, and other necessary entities to ensure a smooth process.

Trusted Excellence

With a proven track record and the trust of over 250 operators, ASM's flight diversion management is synonymous with precision, efficiency, and reliability.



Seamless HAJJ FLIGHT OPERATIONS

ASM's deep expertise in Hajj operations allows pilgrims to embark on their sacred journey with peace of mind while we expertly manage the complexities of aviation logistics.



Hajj is a sacred spiritual journey that unites millions of Muslims worldwide in Makkah, where they perform rituals that symbolise devotion, humility, and unity. At ASM, we specialise in delivering comprehensive and efficient aviation solutions for both commercial airlines and private operators. With our expertise in flight planning, ground handling, and regulatory compliance, we ensure seamless and reliable travel experiences, facilitating a smooth and hassle-free pilgrimage journey.

Comprehensive Ground Handling and Flight Support

- Seamless handling for both scheduled airlines and charter flights
- Passenger and baggage coordination for peak travel times
- Efficient slot management and ATC coordination
- Cargo logistics, including essential Zamzam water transportation

24/7 Operational Support & Last-Minute Coordination

- Swift response for flight schedule changes and adjustments
- Short-notice crew, fuelling and catering adjustments
- Flexible diversion planning and alternative airport handling

Compliance and Regulatory Excellence

- Hajj visa and passenger manifest verification
- Full compliance with government and aviation authority regulations
- Overflight and landing permits for smooth operation

ASM Expertise in CONCIERGE SERVICES

Unmatched Ground Transportation and Accommodation Services

The ASM team excels in arranging ground transportation and hotel accommodations at the best possible rates. To provide our clients with an unparalleled range of pre and post-flight amenities, we collaborate with top-tier service providers worldwide.



Luxury VIP Transportation

Through our extensive network of VIP transportation companies, we offer top-of-the-line luxury cars for airport transfers at the most competitive prices in the industry. Whether you need in-flight movie entertainment, hotel reservations, ground transportation, tickets to special events, or local tours at your destination, our concierge team is ready to assist with any special requests for your charter flight.

Confidential and Hassle-Free Experience

We maintain complete confidentiality for all service requests and the itinerary of your entire trip. At ASM, we ensure your experience is pleasurable and hassle-free throughout your journey.



HOTAC SERVICES

Our carefully selected hotel partners are chosen not only for their comfort but also for their proximity to key airports. This ensures crew spend minimal time travelling on roads, reducing delays and guaranteeing smooth transitions with minimal downtime. **Integrated Service Offering for Operational Efficiency** - Benefit from our inclusive and comprehensive service portfolio, which coordinates every operational aspect under one trusted partner. From flight planning, permits, navigation, fuelling, ground handling, and flight diversion support to crew accommodation and logistics - ASM handles it all.

Strong Network with Leading Hotel Chains - We guarantee comfort, convenience, and competitive pricing without compromising on quality tailored to your specific crew needs.

24/7 Dedicated Assistance - Whether handling last-minute changes or addressing specific crew needs, we resolve everything swiftly and efficiently, anytime. We guarantee your crew's comfort and well-being, ensuring they are well-rested and fully prepared for duty.

Contingency Planning - We guarantee your crew access to safe and comfortable accommodations, regardless of the situation. Whether facing flight delays or sudden schedule changes, our team swiftly handles disruptions, keeping your operations on schedule and running smoothly.

Assured Availability, Even During Peak Seasons - Our strong relationships and flexible arrangements allow us to prioritise your crew's comfort and safety. Even during peak travel seasons or unexpected surges, we provide seamless crew accommodation, helping your operations run smoothly without disruptions.

ASM CHARTER

ASM offers professional charter services using our own fleet, catering to both Medevac and VIP flights. At ASM Charter, we take great pride in delivering exceptional customer service.

Comprehensive Charter Operations

Our in-house Operations Team is equipped to plan and facilitate every aspect of any charter operation, from start to finish. As an ASM Charter client, you benefit from a seamless, unsurpassed level of professionalism and ease of operation for your business or personal charter needs.

Choose ASM Charter for reliable, professional charter services, and experience the highest standards in aviation excellence.



Bombardier

Challenger 605

Elevate your travel experience with the Bombardier Challenger 605, a wide-body business jet offering unparalleled comfort, flexibility, and performance. With spacious interiors, advanced technology, and a 4,000-mile range, the Challenger 605 ensures a smooth, luxurious journey to your favourite destinations.



Long Range

The Challenger 605 excels as a long-distance performer, offering impressive capabilities for single legs of up to 4,000 miles (7,400 km).



Spacious Cabin

The aircraft features the widest cabin in its class, providing a spacious and comfortable environment for all passengers on board.



Comfort

Its specially designed wings ensure a smooth ride for passengers from takeoff to landing. Additionally, the seating configuration, which includes club seats and a divan, offers enhanced flexibility and comfort for everyone on board.

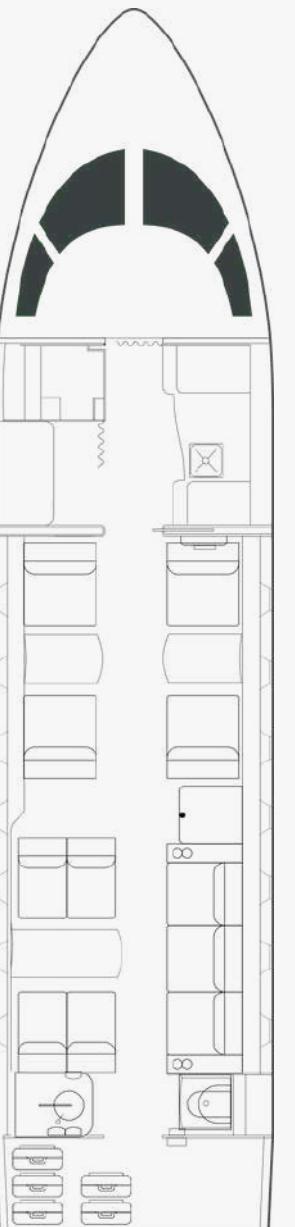


Bombardier

Challenger 605

SPECIFICATIONS

	Passenger capacity	11
	Crew	2 pilots, 1 cabin crew
	Max Range	4,000 nm (7400 km)
	Maximum speed	870 km/h
	Maximum altitude	12,500 m (41,000 ft)
	Cabin width	2.49 m (8.17 ft)
	Cabin height	1.85m (6.08 ft)
	Cabin length	8.55 m (28.42 ft)
	Typical cruise speed	0.74 Mach
	Maximum cruise speed	0.82 Mach
	Baggage	3.26 m ³ (115 cu ft)
	Category	Heavy Jet
	Year of Make	2011
	Refurbished	2025



ASM GLOBAL PRESENCE



UNITED ARAB EMIRATES (UAE) - Our headquarters will attend all flights. Our staff will ensure that all services are in place for the aircraft.



SRI LANKA - Our ASM Supervisor will meet your aircraft. Local authorities authorise us to provide flight support services at all airports in Sri Lanka.



LATIN AMERICA - The ASM staff will assist with fuelling and flight operations in South America and Latin America.



UNITED KINGDOM - Our reputable and reliable local handlers and FBOs at all major UK airports will ensure a smooth arrival and departure for your flight.



KENYA - ASM staff on-site will assist with fuelling and flight operations at airports in Kenya.

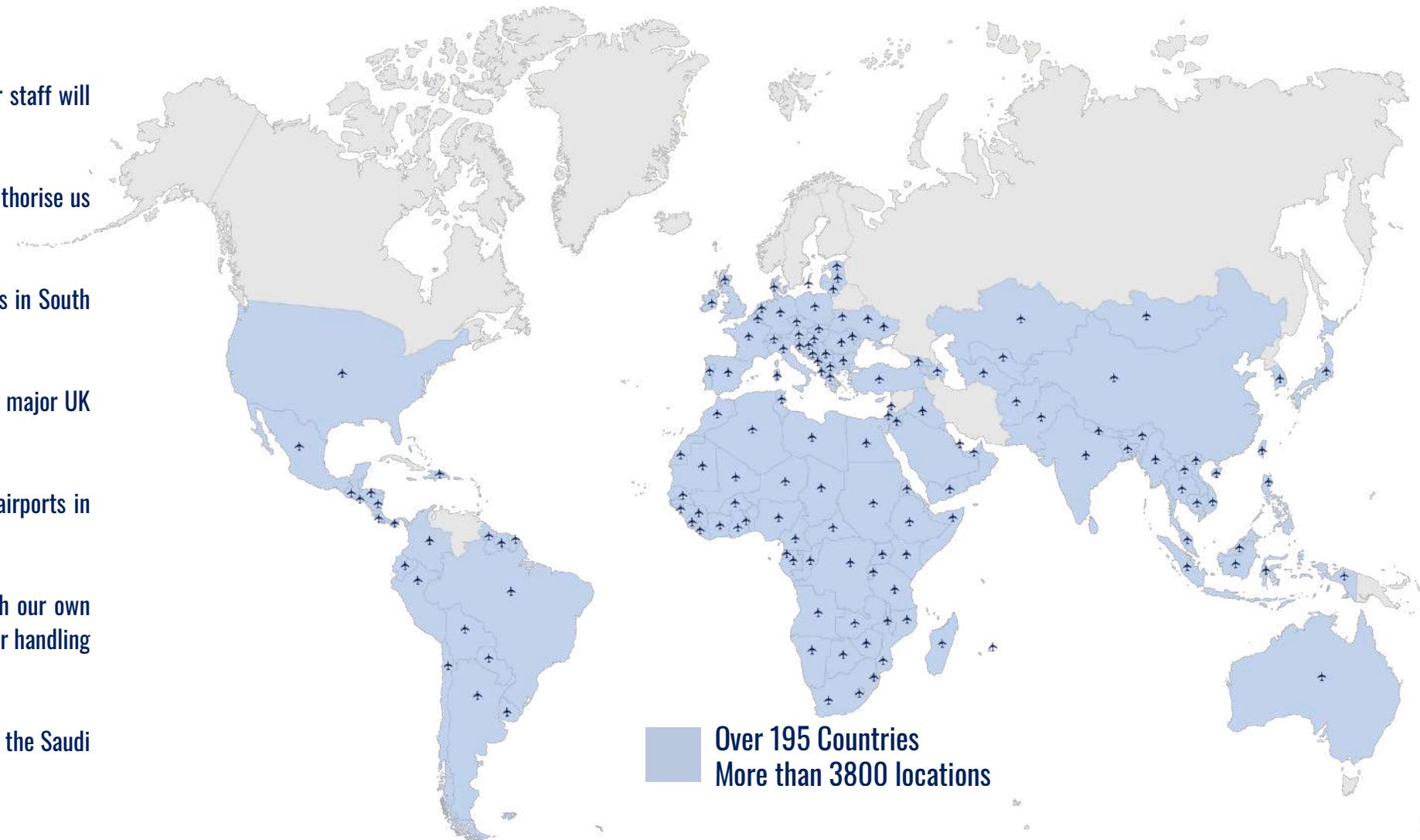


INDIA - ASM is an authorised agent by Civil Aviation to obtain permits. With our own office and staff based in India, we are well versed in the local requirements for handling at all airports in India.



SAUDI ARABIA - We handle all flight support and operational requirements in the Saudi region through our local partners.

ASM GLOBAL NETWORK





EXCELLENCE
ON GROUND, IN-FLIGHT

Flight Support | Fuelling | Ground Handling | Permits | VIP & Medevac Charter | 24/7 Operations
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